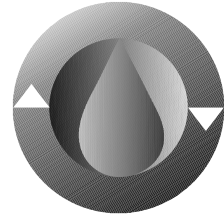


city of san luis obispo



utilities department

## A NEW RESIDENT'S GUIDE TO UTILITIES

As a new resident, you want a smooth transition into your home. This is a guide to help you plan ahead to assure your utilities are up and running when you walk in the door.

### Water Service

**For information on fees and how to sign up, call 781-7133.**

Water and sewer services are provided by the City of San Luis Obispo. There is an account setup fee to establish service. You should request service at least two working days before moving in. This will help you avoid extra costs for requiring same-day or after-hours service. Office hours are Monday through Friday, from 8:00 a.m. to 5:00 p.m. (except holidays).

### Emergency Service

If you need emergency service or would like to report a water leak after normal working hours, please call the San Luis Obispo Police Department at 781-7312.

The following utilities are not provided by the City. Information or sign-up can be obtained by following the directions after each utility listed below:

#### ELECTRICITY

24-hour emergency & new service, 800-743-5000.

#### CABLE

To sign up, call the cable television company at 544-2688.

#### GAS

To sign up, call Southern California Gas at 800-427-2200.

#### PHONE SERVICE

For new residential service, phone 800-310-2355. For other options, see the Yellow Pages under "Telecommunications Carriers."

#### GARBAGE and CURBSIDE RECYCLING

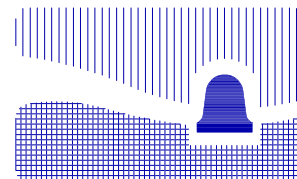
To sign up, call San Luis Garbage at 543-0875.

### THE UTILITIES CONSERVATION OFFICE

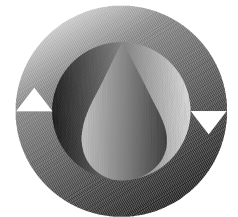
The City Utilities Conservation Office cannot sign you up for utilities, but it offers free, helpful information regarding water conservation and recycling:

- ❁ How to find and repair common leaks.
- ❁ How to conserve water in your home.
- ❁ How to choose, irrigate and manage your landscape.
- ❁ Recycling information, including hazardous waste disposal.

For more information, call the City's Utilities Conservation Office at 781-7213 or 781-7217.



city of san luis obispo



utilities department